



Reasonable Modifications/Accommodations Statement

Leslie, Knott, Letcher, Perry County Community Action, Inc. (LKLP) is committed to serving persons with disabilities. We back the commitment by providing our transportation services that make public transportation both easy and pleasant for persons with disabilities.

LKLP will make reasonable modifications/accommodations to its operating policies, practices, and procedures to ensure program accessibility. The nature of an individual's disability will not preclude LKLP from providing full access to its services.

Some exceptions apply. These exceptions include when the modification or accommodation would:

- Cause a direct threat to the health and safety of others
- Result in a fundamental alteration of the service
- Is not actually necessary in order for the individual with the disability to access the service
- Results in an undue financial and administrative burden for LKLP

If you would like to request a reasonable modification/accommodation prior to utilizing the Agency's transportation services, you may do so by contacting Oria Smith, the Director of Public Transportation, by telephone at 606-436-8853 or 1-866-813-0072, or by e-mail at o.smith@lklp.net.

You should provide the following information:

- Name
- Contact information (phone number, e-mail address, or mailing address)
- Service and/or location
- Specific details of the modification or accommodation request