



LKLP
Community Action

2021-2022
ANNUAL REPORT



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DELIVERING THE COMMUNITY ACTION PROMISE

LKLP changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



LKLP MISSION STATEMENT

To empower individuals and families, improve quality of life in our communities, and combat poverty by providing necessary knowledge, skills, and resources.

MISSION STATEMENT 02

LEADERSHIP MESSAGE 03



“We know that by providing a hand up to our friends and neighbors in need, we are not only strengthening families and building better communities, we are investing in Eastern Kentucky’s future.”



RICKY L. BAKER
LKLP Community Action Executive Director

As expressed in LKLP’s mission statement, our agency is designed to help empower people and strengthen our communities. It is a mission that we are committed to delivering upon each and every day. For more than half of a century, our agency has advocated on behalf of the disadvantaged, fought to end poverty and celebrated the accomplishments of the people we serve.

As an engaged community partner, LKLP is making a profound impact on the social and economic health of our four-county region. Through strategic partnerships and the steadfast work of hundreds of volunteers and dedicated LKLP Community Action team members, we are able to offer a variety of life-enhancing programs and services to those in need.

Throughout the 2021-22 fiscal year, our diverse program areas touched the lives of thousands of individuals and families. We helped job seekers find new or better employment opportunities, improve their job skills, as well as opened career pathways for young adults. We helped parents become more knowledgeable and better equipped to create safe and nurturing homes, while also educating hundreds of preschool-age children at our highly rated Head Start centers. We provided home repairs and financial relief to those struggling with home energy costs, provided food and commodity resources, made public and non-emergency medical transportation options available, advocated for victims of crime, provided temporary and safe lodging for domestic abuse survivors, and so much more.

With outreach offices in Leslie, Knott, Letcher and Perry counties, LKLP remained accessible to residents across the region, stayed connected to local partners and became even more engrained in our communities.

We know that by providing a hand up to our friends and neighbors in need, we are not only strengthening families and building better communities, we are investing in Eastern Kentucky’s future. We invite you to reach out, get involved and explore the many ways we are working to make a difference in the lives of so many. Together, we are LKLP Community Action.



CORBETT MULLINS
LKLP Community Action Board Chair

ADMINISTRATIVE STAFF & PROGRAM DIRECTORS

- | | | | |
|--|--|---|--|
| RICKY L. BAKER
Executive Director | CINDY GROSS
Human Resources Director | ANNIE THOMPSON
Housing Director | PAMELA BREWER
CCC & Parent Self-Help
Education Director |
| ROBIN GABBARD
Chief Operating Officer | ABBY LITTLE
Director of Compliance | ALLISON BROWN
WIOA Director | SANDY BOWLING
Adult Day Director/Nurse
Administrator |
| CENA WHITAKER
Chief Financial Officer | TAWNY ACKER
Program Development Director | LISA COMBS
Transportation Director | DARRELL GRIGSBY
Property Management Director |
| ERIC SIMS
Chief of Staff | RENEE SEXTON
Head Start Director | ALINE ROSE
Domestic Violence Director | MATT HANSEN
Marketing & Communications
Coordinator |
| BRAD HOSKINS
Chief Information
Technology Officer | ALBERT SMITH
CSBG Director | TERRAH COMBS
VOCA Director | |

LKLP BOARD MEMBERS

- | | | | |
|---|---|---|---|
| CHERYL LEWIS
Leslie Elected Official | ZACH SANDLIN
Knott Elected Official | BERMA MATTHEWS
Letcher Low Income | BETH CAUDILL
Perry Low Income |
| WILLIAM LEWIS
Leslie Elected Official | DONNA HAYS
Knott Low Income | MICHAEL WATTS
Letcher Low Income
Treasurer | WALTER NIXON
Perry Low Income |
| PEGGY DAY
Leslie Low Income | CORBETT MULLINS
Knott Low Income
Chair | BENNY BENTLEY
Letcher Private Sector | MELISSA BRASHEAR
Perry Private Sector |
| TIM KOOGLER
Leslie Low Income | OLA PIGMAN
Knott Private Sector | EDDIE BENTLEY
Letcher Private Sector | RICK KING
Perry Private Sector |
| MARILYN OSBORNE
Leslie Private Sector | WILMA JEAN REYNOLDS
Knott Private Sector | SCOTT ALEXANDER
Perry Elected Official
Secretary | |
| TOMMY ROBERTS
Leslie Private Sector
Vice Chair | TERRY ADAMS
Letcher Elected Official | DON MILLER
Perry Elected Official | |
| JEFF DOBSON
Knott Elected Official | WILLIAM “CHEDDY” SMITH
Letcher Elected Official | | |

LKLP COMMUNITY ACTION COUNCIL, INC.

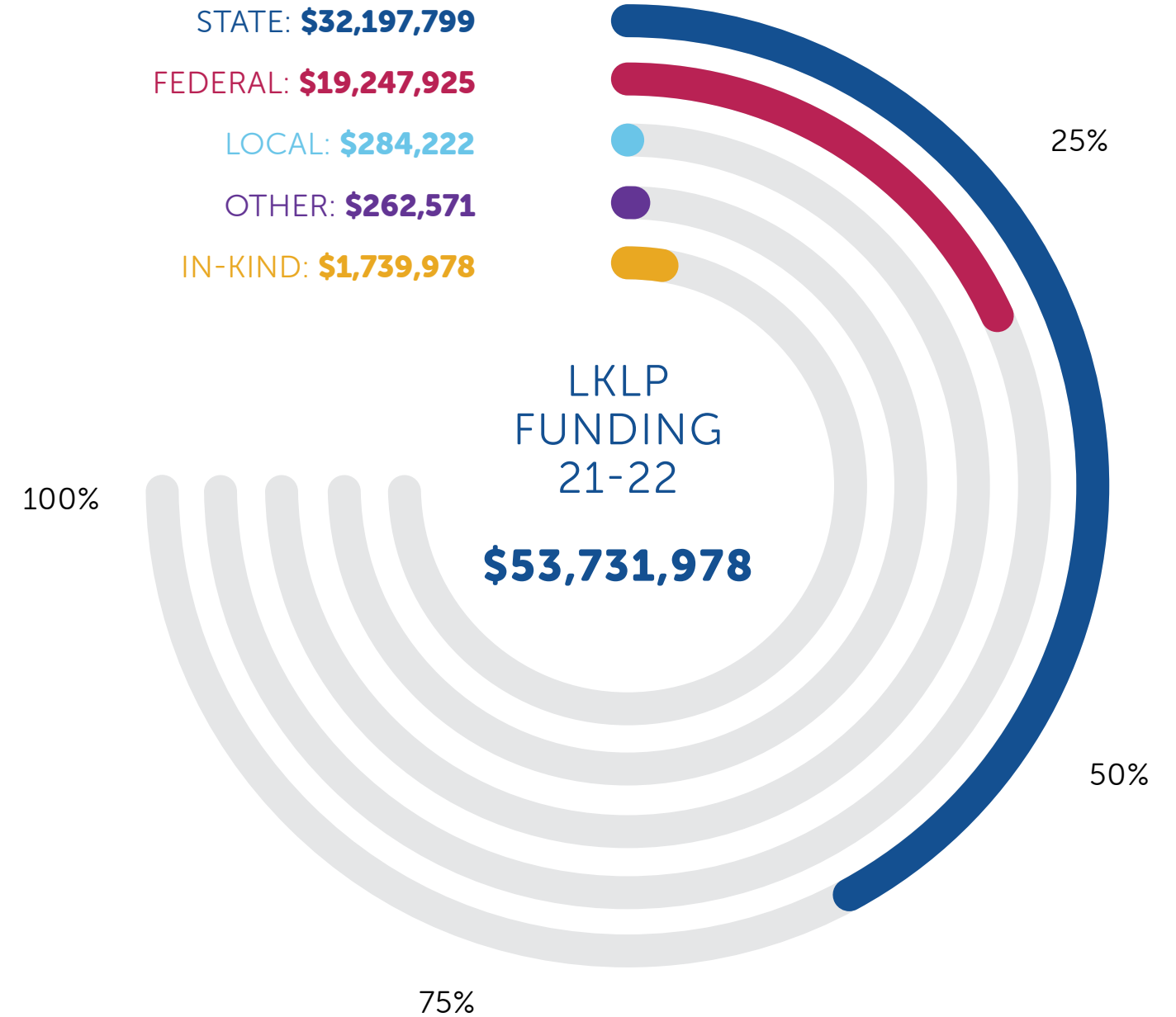
FUNDING FOR FISCAL YEAR 2021 - 2022

Program	Funding Source	State	Federal	Local	Other	In-kind
Community Services Block Grant	Cabinet for Families & Children		\$692,157.00			\$236,400.00
Compassionate Hearts - Adult Day Healthcare	Medicaid / CACFP	\$113,625.00	\$124,247.00		\$1,848.00	
Community Collaboration for Children	Cabinet for Families & Children		\$192,149.00			\$53,069.00
CSBG			\$261,250.00			
Head Start	Health & Human Services / KERA	\$122,201.00	\$9,216,877.00	\$500.00	\$31,500.00	\$1,421,383.00
Housing	DSM / KHC / Misc. Grants	\$176,900.00	\$1,886.00		\$138,629.00	
Income Tax	Berea College		\$5,710.00			
LIHEAP	Community Action Kentucky		\$5,941,503.00			
Parent Self-Help Education	Kentucky Division of Child Abuse	\$41,230.00				
Domestic Violence	Kentucky Coalition Against Domestic Violence	\$415,238.00	\$273,289.00			\$28,609.00
Spouse Abuse (ESG)	Kentucky Housing Corporation					
Transportation (HSTD/ Public)	Kentucky Transportation Cabinet	\$31,328,605.00	\$105,801.00	\$167,897.00	\$90,594.00	
Victims of Crime Assistance	Kentucky Justice Cabinet		\$213,042.00			
Weatherization	Kentucky Housing Corporation		\$954,695.00			
Workforce Investment & Opportunity Act	Eastern Kentucky C.E.P.		\$1,265,319.00	\$115,825.00		
Total By Funding Source		\$32,197,799.00	\$19,247,925.00	\$284,222.00	\$262,571.00	\$1,739,461.00
Total Agency Budget		\$53,731,978				

LKLP is funded by federal, state, local and other resources, which must be accounted for in compliance with generally accepted accounting principles and expended in accordance with set stipulations under each award. All funds and expenses are maintained through Grants Management Accounting Software, allowing funds and expenditures to be segregated from each other.

The Finance Department includes all aspects of accounting including that of purchasing, payment of invoices, receipt of funds, budgeting and financial reporting. The department is responsible for obtaining an annual audit based on government auditing standards from an independent auditing firm.

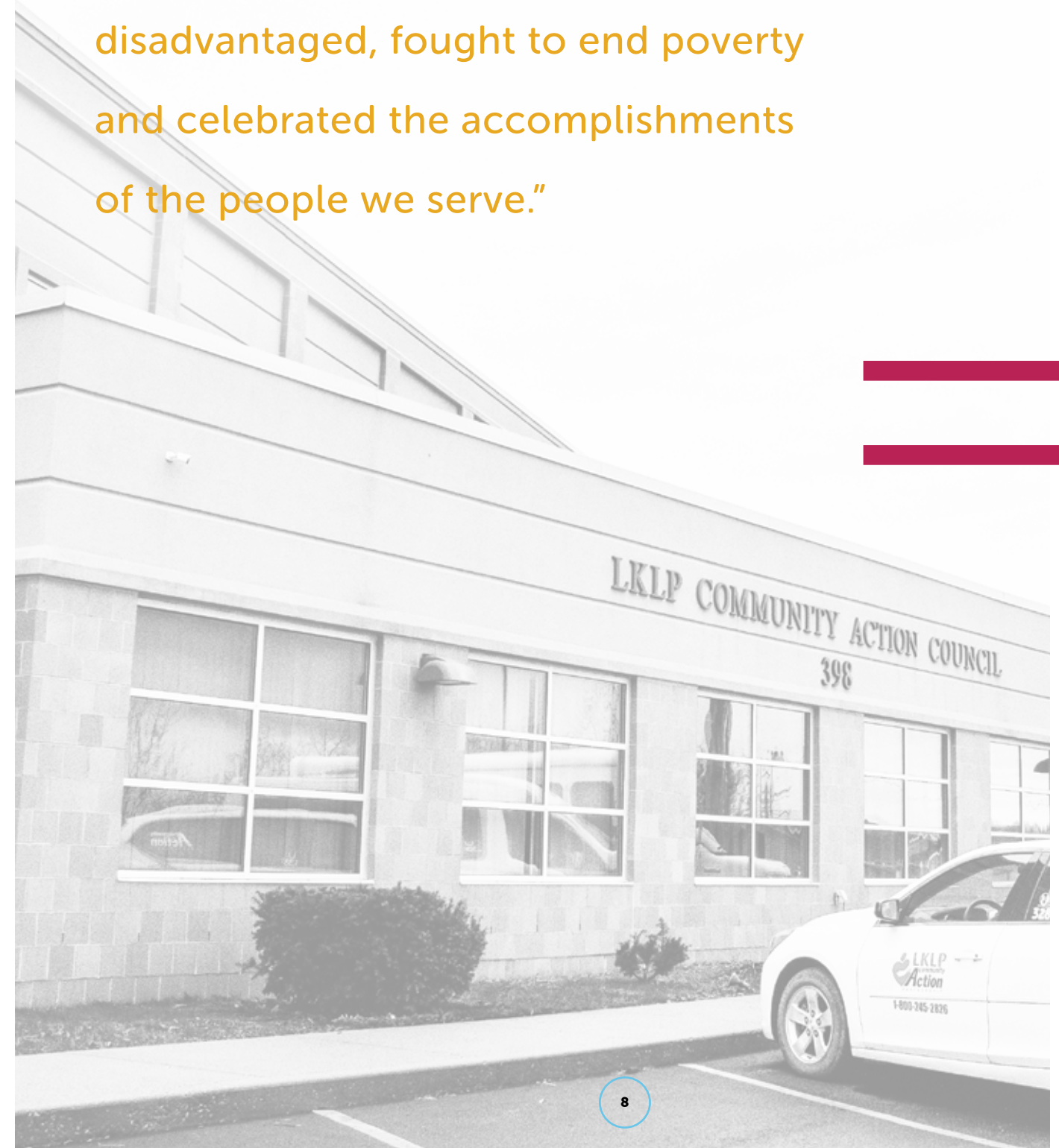
Throughout fiscal year 2021-2022, LKLP's Finance Department prepared and submitted budgets for funding, administered grants, maintained records and processed transactions accounting for more than \$53 million.



MAKING IT POSSIBLE 07



“For more than half of a century, our agency has advocated on behalf of the disadvantaged, fought to end poverty and celebrated the accomplishments of the people we serve.”



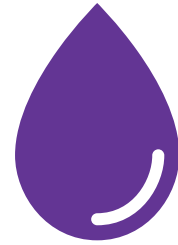
843,120

Miles were traveled shuttling residents to their destination via our public and non-emergency medical transportation routes.



17,467

Households received utility bill assistance through LIHEAP.



1,063

People received information about the criminal justice system through VOCA outreach.



242

Domestic violence crisis calls were fielded, a more than 110% increase over the previous year.



2021 - 2022

4,800

Food boxes were distributed to seniors in need of support.



76

Head Start parents earned a college degree.



416

Head Start and Early Head Start students received hearing screenings.



112

Children benefited from CCC services and resources throughout the year.



247

Families took part in Parent Self-Help Education classes.



50

Area homes were provided energy-saving repairs through weatherization services.



245

Individuals were provided training and specialized skills training through WIOA.



113

Local youth were placed in work experience internships.



BY THE NUMBERS 09

COMMUNITY SERVICES BLOCK GRANT **11**

CONNECTING RESOURCES

Our Community Services Block Grant team, through our County Outreach Offices, were the go-to resource for thousands of area residents this year. Individuals and families visited and called their local office to gain access to all of LKLP's diverse resources and programs. From distributing commodity boxes and vouchers for clothing to processing thousands of applications for various home energy savings programs, it was another productive year.

4,800

Commodity Boxes Distributed



\$8K+

Goodwill Vouchers Distributed



5,234

Individuals Served



\$1.37M

Support Funds Utilized for CSBG Programs



COMMUNITY NEEDS ASSESSMENT

Our annual Community Needs Assessment survey gathered nearly 1,000 responses. Each respondent gave their valuable input on what they believe our region needs most. LKLP appreciates this input and utilizes it to align programs and services to support these important areas. These were this year's top five responses.

TOP FIVE SURVEY RESPONSES

- | | |
|--|--|
| <p>1 Employment</p> <hr/> <p>2 Education and Cognitive Development</p> <hr/> <p>3 Housing</p> | <p>4 Income and Asset Building</p> <hr/> <p>5 Health & Social/Behavioral Development (Nutrition)</p> |
|--|--|



HOME ENERGY ASSISTANCE SUPPORT

Through federally-funded programs and partnerships with local power providers, LKLP was pleased to provide home energy assistance to those in need. Here is a breakdown of the support provided.

LIHEAP

LIHEAP is designed to provide income-eligible households with financial relief for heating and cooling costs at specific times throughout the year. This fiscal year, we were able to provide assistance the entire year through an expanded LIHEAP program offering totaling over \$4.6 million.

LIHEAP Subsidy
3,785 households/\$707,250

LIHEAP Crisis
6,282 households/\$1,709,287

LIHEAP Summer Cooling
4,790 households/\$1,713,066

LIHEAP Spring Subsidy
2,610 households/\$483,050

LIHWAP

Low Income Home Water Assistance Program (LIHWAP) was a new, temporary, federally-funded program added to complement LIHEAP. It provided qualified households with water and wastewater assistance. Through LIHWAP Subsidy, households could receive a one-time water service benefit ranging from \$50 to \$400 depending on income level, housing category, and water service benefit type. LIHWAP Crisis helped households experiencing a water and/or wastewater crisis with assistance for the minimum to alleviate the crisis not to exceed \$800.

Leslie County **660 applications**

Knott County **268 applications**

Letcher County **508 applications**

Perry County **886 applications**

\$849,593.03 in LIHWAP funds approved

POWER PARTNERSHIPS

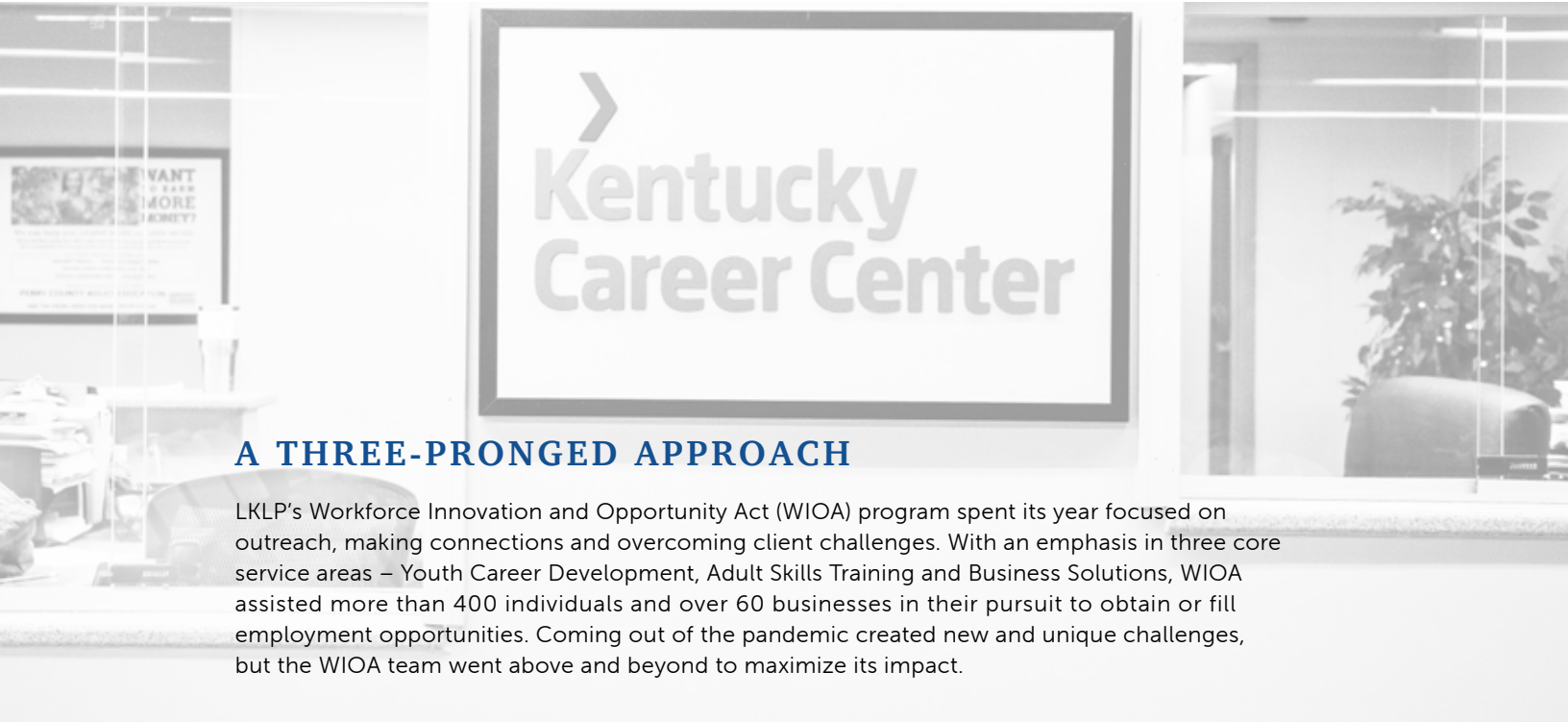
LKLP is pleased to be the trusted partner of local power companies in their efforts to provide additional relief with home energy costs. Through programs like Home Energy Assistance (HEA), which is provided through American Electric Power Company and the HEART and THAW programs provided through Kentucky Power, we were able to help thousands of qualified residential customers offset home heating costs.

HEALTHIER AND SAFER HOMES

Once again, our handy team of weatherization laborers came to the rescue of many home owners in our region, saving them money and making their homes healthier and safer. This fiscal year, 50 homes were weatherized, which included making a variety of energy-saving repairs such as air sealing, duct sealing, insulation installation and more. These home improvements immediately improved the lives of the 200 men, women and children living in the weatherized residences. We ended the year with a waiting list, which will be first on our list for the next fiscal year.

HOUSING & WEATHERIZATION **12**

WORKFORCE 13



A THREE-PRONGED APPROACH

LKLP's Workforce Innovation and Opportunity Act (WIOA) program spent its year focused on outreach, making connections and overcoming client challenges. With an emphasis in three core service areas – Youth Career Development, Adult Skills Training and Business Solutions, WIOA assisted more than 400 individuals and over 60 businesses in their pursuit to obtain or fill employment opportunities. Coming out of the pandemic created new and unique challenges, but the WIOA team went above and beyond to maximize its impact.

OPPORTUNITY YOUTH

We couldn't be more excited about our growing service offerings targeting young adults and disengaged youth. Helping young people overcome personal challenges and connect with employers through full-time employment and internships gives them a path to long-term career success. Through our Opportunity Youth program we were able to reach a younger demographic earlier, helping to shape their career path.

Opportunity Youth offers a community-based approach to provide essential life skills, work skills, training, career coaching and support services for young people ages 18-24. It targets those who have dropped out of school, or are out-of-school disengaged from the workforce and education system, involved in the criminal justice system, recovering from substance abuse disorder, experiencing homelessness, pregnant or parenting, aging out of foster care, or just need additional assistance to complete an educational program or obtain employment.

This year, Opportunity Youth assisted 157 young people with career counseling and education, paid job training and placement, tuition assistance, skill development and other supportive assistance to remove barriers to employment.

PROSPER APPALACHIA

Our partnership with Prosper Appalachia began last year and was a huge success. Working with area employers, we matched high school students with summer internships. Twelve-week paid internships gave students exposure to career fields, employment options, as well as connections for future full-time work opportunities. This year, we were able to match 35 students through the program.

ONEUP INTERNSHIP

Building on our partnership successes with local businesses, the LKLP WIOA team coordinated a OneUp Internship program, combining the needs of area employers and the career interests of participating students/graduates. Through the OneUp Internship, we were able to provide real world learning opportunities at a job site that could transition to full-time employment. Five participants received 480 hours of work experience at a rate of \$10.00 per hour last year.

MAKING CONNECTIONS

This past year our outreach efforts included job fairs and workshops, as well as one-on-one career services. We hosted personal finance workshops, interview skills training sessions and Facebook Lives to discuss a variety of workforce topics. All of our targeted outreach events had a clear purpose of raising awareness of our services and to make as many meaningful connections as possible. We found that with the help of WIOA and its workforce development partners, job seekers are better equipped to find and maintain long-term career growth and success. In all, 245 adults were provided training and specialized skills training, 143 people obtained employment with our assistance and 63 local employers utilized our services to fill available jobs.

FILLING THE HEALTHCARE GAP

An ever-growing demand for healthcare professionals, specifically nurses, was a top priority last year. We partnered with Appalachia Regional Hospital to address the nursing shortages in our area. Through the creation of an Externship, LKLP was able to provide 15 participants with hands-on experience in a healthcare setting, allowing them to explore various healthcare career paths. WIOA funding was used to reimburse a percentage of wages of each participant.

Thanks to a partnership with Galen College of Nursing and Appalachian Regional Healthcare, scholarships were another tool LKLP utilized to provide customized training opportunities to nursing students. Participants completed an interview process and were selected by college representatives and the employer. Those selected received up to \$7,000 of tuition assistance over a two-year period. In return, scholarship recipients agreed to employment with ARH upon graduation. LKLP granted 20 ARH scholarships and 15 Galen scholarships last fiscal year.



TRANSPORTATION 15



“Our safe and affordable transportation options made it possible for those without reliable transportation to carry out their daily routines and activities.”

NON-EMERGENCY MEDICAL SERVICES

We're proud to be a longtime transportation provider for those who need assistance getting to and from important medical appointments. We know this service helps ensure our residents are able to access all of their healthcare needs. The number of non-emergency medical trips provided this year jumped by more than 25%, totaling 38,093. These trips also increased the number of miles dedicated to servicing our clients, reaching 629,888 in all. In addition to our immediate region, we were also able to ensure non-emergency medical services to people in seven additional Eastern Kentucky counties throughout Region 13. It wouldn't have been possible without our team of subcontractors, which are an incredibly important part of our program.

861,120

Total Logged Miles



52,755

Total Number of Client Trips



AROUND TOWN

LKLP's Public Transportation services are a much-needed community resource for residents of Leslie, Knott, Letcher and Perry counties. This fiscal year, we logged 231,232 miles across our communities, shuttling individuals and families to destinations around town. In all, 14,662 trips were provided. Our safe and affordable transportation options made it possible for those without reliable transportation to carry out their daily routines and activities.

SMILING FACES

The highlight of our Head Start year was the return to in-person services. Without a doubt, seeing the smiling faces of our students made all the difference in our year. From classroom activities and playground fun to mealtime and naptime, our Head Start and Early Head Start centers were bursting with energy and excitement.

In all, 361 Head Start students and 130 Early Head Start students completed a successful academic year, culminating with end-of-year celebrations. Our classrooms were filled with educational activities that made learning fun. From participating in Reading Across America Week to visits from Dr. Seuss' Cat in the Hat, our teachers went above and beyond to make sure our students were engaged and progressing toward their goals.

We're pleased to report that 81% of all children met and/or exceeded widely held expectations in Mathematics according to Teaching Strategies Gold Assessment data. This was a 20% growth from the beginning of the year to the end.



ACCOLADES AND ACCOMPLISHMENTS

There was so much to celebrate this year, including numerous staff and parent awards received through the Kentucky Head Start Association. These awardees included:



TIA RUSSELL
Staff of the Year



KRISTA SHEFFIELD
Head Start Staff
Higher Education Award*



AMANDA BREEDING
Teacher of the Year



SHIRLEY SEXTON
Humanitarian of the Year



CHRISTY SMITH
Disability Services
Achievement Award*



CRYSTAL COUCH
Parent of the Year

*Recipient was also a Region IV Award Winner



MATTHEW COLLINS
Father of the Year

HEAD START 16



HEAD START 18

A FAMILY AFFAIR

A key part of our holistic approach to education is parent engagement. Not only did we take active steps to have our families involved in learning activities, we also supported their own personal growth in advancing their educational goals. This past year we held several family-focused events, including Flowers for Mom and Donuts for Dad, a Family Literacy Christmas event, as well as numerous other fun and engaging events. Additionally, we had several parents achieve goals of their own, including enrolling in job training or college, earning their GED and even earning a college degree.

A ROUND OF APPLAUSE

We can't thank our Head Start partners enough. Throughout the year, we had numerous individuals, schools, businesses and health professionals support our program along the way. Here are just a few of those that we want to acknowledge to say thank you for your continued support.

- SAVE THE CHILDREN
- LESLIE COUNTY SCHOOLS
- KNOTT COUNTY SCHOOLS
- LETCHER COUNTY SCHOOLS
- PERRY COUNTY SCHOOLS
- JENKINS INDEPENDENT SCHOOLS
- HAZARD INDEPENDENT SCHOOLS
- KRCC – MENTAL HEALTH CONSULTANT
- UK DENTAL – DR. NIKKI STONE
- LESLIE COUNTY CHFS
- PERRY COUNTY CHFS
- KNOTT COUNTY CHFS
- LETCHER COUNTY CHFS



THE BIG PICTURE

At the core of Head Start is the comprehensive approach it takes to ensure students maximize their academic success. By working to meet emotional, social, health, nutritional and psychological needs, we're able to greatly improve a child's long-term personal growth and academic achievements. Our Kentucky All-STAR rated centers support academic success in a positive learning environment where teachers, parents and students work together toward common goals. Here are some of the stats of the mental and physical health needs/services met or provided for our students this past year.

416 Hearing Screenings	22 Developmental Delay
413 Vision Screenings/Exams	52 Speech/Language Delay
399 Physical Exams/Preventative Health	5 Autism
309 Dental Exams	44 Multiple Disabilities
446 Immunizations	7 Mental Health Services
124 Individual Education Plan Implemented	37 Obesity

A NEW CHAPTER

The end of the school year also brought to a close 22 years of services for our Head Start Director Renee' Sexton and 28 years of service for our Family/Community Partnership Manager, Jenny Halcomb. Renee and Jenny were valued members of our LKLP family, but we know their retirement begins a new chapter in their lives and we are happy to honor their contributions to our Head Start program.

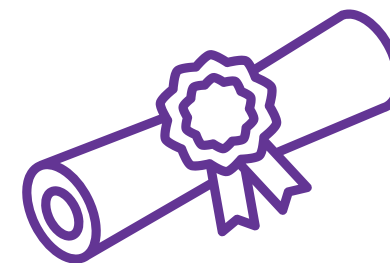
131

Parents enrolled in job training or college



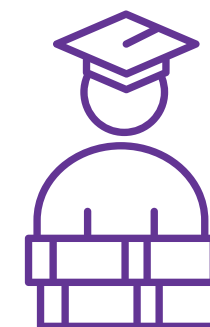
4

Parents earned their GED/Diploma



76

Parents earned a college degree



COMMUNITY COLLABORATION FOR CHILDREN 19

STRENGTHENING FAMILIES

Community Collaboration for Children (CCC) routinely works with partners from across the region to help improve the lives of children and families. Our goal is to prevent child abuse and neglect by sharing resources that help educate and strengthen families. This fiscal year, CCC assisted 34 families, including 112 children, an increase over the previous year. We're happy to report that 100% of the families we worked with showed improvement according to our assessment tools.

A YEAR FOR PARTNERSHIPS

So much of our work stems from collaboration, starting with our Regional Network, which is comprised of nearly 70 members who meet bi-monthly. Leveraging one another's resources, knowledge and connections, the Network aims to raise awareness throughout the region to help minimize child abuse and neglect. We are grateful for their continued dedication to our cause.

CCC had the opportunity to participate in several fun community events this past year benefiting CCC families, including the following:



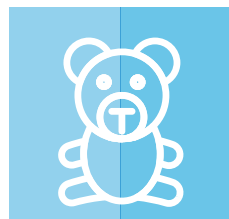
COMMUNITY BABY SHOWER

Held at Perry County Park, young families and expectant mothers received baby formula, diapers, children's clothes, car seats, strollers and other baby essentials. More than 90 families turned out for this fun event.



MATERNITY FAIR

Hosted by Primary Care at their clinic in Perry County, new parents and parents-to-be were able to gather lots of information about healthy pregnancies. Baby must-haves were also distributed to more than 200 families in attendance.



TOYS FOR TOTS

CCC families were the beneficiary of toys for the holidays thanks to the generous community donations given through Toys for Tots. This program has been a greatly appreciated resource for our families for the past three years.



“Our goal is to prevent child abuse and neglect by sharing resources that help educate & strengthen families.”



OUR PARENT SELF HELP IMPACT

LKLP's Parent Self-Help Education program was able to educate 247 families this past year through nurturing parenting classes, benefitting 521 children. Utilizing evidence-based curriculum designed to prevent child abuse, our classes taught parents how to use techniques and strategies that would help them become more nurturing to their children. Classes were made available online and in-person. We also conducted group classes at facilities such as jails, rehabilitation centers and drug court.

FATHERHOOD INITIATIVE

Thanks to a mini grant, Parent Self-Help Education was able to host a fatherhood-focused event at a local male rehab facility. Approximately 125 people attended this fun event,

which featured father/child activities, inflatables for families, a guest speaker and lots of good food. Everyone that was part of the event had a wonderful time.

BUILDING A BRIDGE

After completing parenting classes, several of our Parent Self-Help Education clients made the transition to be part of LKLP's CCC program. This transition allowed us to have a more personal relationship with families. Once a week, our staff would spend one-on-one time in their residence working on techniques such as appropriate discipline and daily routines. We also got to work with families to establish a safe and healthy environment for their children, as well as connect them to available resources in their community. Being able to work with families in both programs helps us better guide them toward becoming self-sufficient.

PARENT SELF-HELP EDUCATION 20

DOMESTIC VIOLENCE PROGRAM **21**

A SURGE IN CRISIS REPORTING

As the world rebounds from the pandemic, families and communities are reconnecting in ways they had not been able to do for quite some time. Because of this, there was a surge of crisis outreach within the community in fiscal year 2021-22. Families were able to more safely report abuse, making services like LKLP's Domestic Violence Program, Safe House and VOCA an increasingly vital resource.

LKLP's Safe House, which provides emergency shelter to those in imminent danger of domestic abuse, housed 69 individuals, including 28 children, 40 women and one male. Our Domestic Violence Program, which provides resources to individuals and families impacted by domestic violence, assisted 137 individuals, including 67 children, 70 women and one male survivor of domestic violence.

Our crisis hotline fielded 242 crisis calls, more than double from the previous year. Many shelters around the United States also reported an increase in crisis contacts and emergency calls this past year. This increase is attributed to the pandemic, and the isolation that many families endured while in quarantine.

IT TAKES A VILLAGE

We continued to work closely with the Rising Center. They have been a partner in our fight against domestic and interpersonal violence. They are able to provide supplemental counseling with our survivors. The Safe House has also been blessed with the continued assistance from local churches. First Baptist church provided our shelter residents with \$100 gift cards upon leaving the shelter to move into their own independent housing. They have also donated a significant amount of furniture and clothing to our residents. Our partnership with Project Rise also continued to great success. Many of our clients and residents were able to participate in group sobriety activities.

Perhaps a highlight event was our annual Shop and Share fundraiser. LKLP was pleased to host the statewide donation event at area grocery stores where shoppers were encouraged to donate much-needed supplies for the Safe House. Thanks to many community partners, our fundraiser was a huge success.



NAVIGATING THE CRIMINAL JUSTICE SYSTEM

Under the leadership of LKLP's new VOCA Director, Terrah Combs, VOCA maintained its role as a leading community advocacy partner helping individuals understand and navigate the criminal justice system. Providing services to nearly 1,000 survivors of violent crime, VOCA worked to make much-needed connections to valuable resources and legal advocacy that paved the way to brighter futures.

Here's a look at the array of services provided, as well as the types of survivors are support helped.

OUR IMPACT

- 1297** Individual counseling sessions conducted
- 365** Group counseling sessions held
- 261** Clinical therapy sessions facilitated
- 1063** Provisions of information distributed about the criminal justice system
- 2** Elder abuse victims supported
- 977** People received information about victims' rights
- 108** Crisis hotline calls answered
- 1650** Instances of comprehensive case management services
- 48** People received civil legal assistance to obtain protection orders
- 500** Occasions in which survivors were referred to other victims' service programs

CATEGORIES OF VICTIMIZATION

- 110** Adult Physical Assault
- 48** Adult Sexual Assault
- 38** Adults Sexually Abused/Assaulted as Children
- 69** Child Physical Abuse or Neglect
- 5** Child Sexual Abuse/Assault
- 797** Domestic &/or Family Violence
- 6** Human Trafficking
- 13** Survivors of Homicide Victims
- 218** Stalking Harassment
- 1** Attempted Murder Survivor

NEW OUTREACH OPPORTUNITIES

VOCA staff were excited to connect with new partners this year, expanding our opportunities to make a difference in our communities. In all, more than 20 educational outreach events were held throughout the region. We were able to connect with the Kentucky River Regional Jail and Save the Children to develop an opportunity for incarcerated survivors in the recovery cells to receive free trauma therapy. Understanding that there is a significant correlation between substance misuse and adverse childhood experiences, we were all delighted to provide this positive step in their journey of sobriety.

Additionally, VOCA's and the Domestic Violence Program's participation in the Situation Table, hosted by the Perry County Quick Response Team (QRT) and the Primary Care Association was another highlight activity. The event facilitated a unique, risk-based, rapid triage model that brought together multiple human service providers to address acute elevated risk situations.

These new outreach opportunities are in addition to our established partnerships with organizations such as the Kentucky River Children's Advocacy Center, also known as the Care Cottage, AppalRED Legal Aid, Kentucky River Health Consortium, Eastern Streams Community Early Childhood Council, the Baby Pantry at New Hope Church, First Baptist Church and Summit Community Church to name a few.

VICTIMS OF CRIME ASSISTANCE PROGRAM **22**

COMPASSIONATE HEARTS ADULT DAY HEALTHCARE **23**



A RENEWED ENERGY

This year marked Compassionate Hearts Adult Day Health's first full year in LKLP's new Intergenerational Facility. The new surroundings proved to be just what we all needed as we emerged from the pandemic. Featuring a multi-functional, open-concept space, the new facility is now a welcoming, vibrant and energizing home away from home for our clients and employees.

Throughout the year, participants and staff engaged in supervised activities, including arts and crafts, games, exercises, meals and lots of socialization. Topping the list of favorite spots for all was the outdoor area, which allowed us to enjoy daily activities while soaking in the fresh air. From our Fourth of July celebration, to decorating tie dye t-shirts, to having a picnic in the park, our year was filled with exciting new experiences.



"We took pride in being able to offer peace of mind to family members knowing their loved ones were in such good hands while in our care."

SPECIALIZED CARE

Staffed by a core group of highly credentialed and trained healthcare professionals, Compassionate Hearts Adult Day Health was able to provide participants with a level of care that met individualized health care needs. We took pride in being able to offer peace of mind to family members knowing their loved ones were in such good hands while in our care. Below is a list of services Compassionate Hearts Adult Day Health provided over the past year.

Skilled Nursing Care

ADL Assistance

Restorative Nursing

Medication Administration

Medical Monitoring

Wound Care

Daily Hygiene & Grooming

Monitored Exercise

PROMOTING INDEPENDENCE

One of our biggest goals at Compassionate Hearts is to promote independence. We aim to restore the highest level of functioning for each participant and take pride in their successes. It meant the world to our participants, who we view as family, to have a place to come where they can be treated with respect and make friends. We are grateful to our Compassionate Hearts families for the trust they have placed in us and look forward making many more happy memories together.

LOCATIONS **25**

CENTRAL ADMINISTRATIVE OFFICE

398 Roy Campbell Drive
Hazard, KY 41701
(606) 436-8853

OUTREACH OFFICES

LESLIE COUNTY

121 Maple Street
Hyden, KY 41749
(606) 672-2155

KNOTT COUNTY

131 West Main Street
Hindman, KY 41822
(606) 785-3322

LETCHER COUNTY

417 Hwy 2034
Whitesburg, KY 41858
(606) 633-4458

PERRY COUNTY

412 Roy Campbell Drive
Hazard, KY 41701
(606) 439-1362

PROGRAM OFFICES

CSBG/HOUSING/WEATHERIZATION

398 Roy Campbell Drive
Hazard, KY 41701
(606) 436-8853

TRANSPORTATION

398 Roy Campbell Drive
Hazard, KY 41701
(606) 436-8853

COMMUNITY COLLABORATION FOR CHILDREN/PARENT SELF-HELP

412 Roy Campbell Drive
Hazard, KY 41701
(606) 436-3161

WORKFORCE INVESTMENT AND OPPORTUNITY ACT

412 Roy Campbell Drive
Hazard, KY 41701
(606) 439-1362

COMPASSIONATE HEARTS ADULT DAY HEALTHCARE

145 Citizens Lane, Suite 102
Hazard, KY 41701
(606) 436-8700

DOMESTIC VIOLENCE/SAFE HOUSE

PO Box 1867
Hazard, KY 41702
(606) 439-1552

VICTIMS OF CRIME ASSISTANCE

PO Box 1867
Hazard, KY 41702
(606) 439-3961

HEAD START

412 Roy Campbell Drive
Hazard, KY 41701
(606) 435-7962

PERRY COUNTY HEAD START LOCATIONS

PERRY COUNTY HEAD START & EARLY HEAD START CENTER

145 Citizens Lane, Suite 103
Hazard, KY 41701
(606) 435-1888

LESLIE COUNTY HEAD START LOCATIONS

HAYES LEWIS HEAD START

10130 Cutshin Road
Yeaddiss, KY 41777
(606) 279-3843

LESLIE EARLY HEAD START

22728 Highway 421, Apartment 34
Hyden, KY 41749
(606) 672-3990

STINNETT HEAD START

12975 Highway 421
Hoskinston, KY 40844
(606) 374-7710

W.B. MUNCY HEAD START

142 Pirate Drive
Wooton, KY 41776
(606) 279-3762

MOUNTAIN VIEW HEAD START

170 Bears Trail
Hyden, KY 41749
(606) 672-1637

LETCHER COUNTY HEAD START LOCATIONS

COWAN HEAD START

81 Sturgill Branch
Whitesburg, KY 41858
(606) 633-0718

JENKINS HEAD START/ EARLY HEAD START

571 Dairy Hollow Road
Jenkins, KY 41537
(606) 832-4012

MAYKING HEAD START/ EARLY HEAD START

15 Highway 3410
Mayking, KY 41837
(606) 633-5043

MOUNTAIN HERITAGE HEAD START

13315 Highway 588
Blackey, KY 41804
(606) 633-3376

KNOTT COUNTY HEAD START LOCATIONS

BEAVER HEAD START

8022 South Highway 7
Topmost, KY 41862
(606) 447-2111

CARR CREEK HEAD START/ EARLY HEAD START

8596 Highway 160
Litt Carr, KY 41834
(606) 642-3690

PERKINS HEAD START/ EARLY HEAD START

238 Highway 160
Hindman, KY 41822
(606) 785-4604



“For more than half of a century, our agency has advocated on behalf of the disadvantaged, fought to end poverty and celebrated the accomplishments of the people we serve... With outreach offices in Leslie, Knott, Letcher and Perry counties, LKLP remained accessible to residents across the region, stayed connected to local partners and became even more engrained in our communities.”



**398 Roy Campbell Dr.
Hazard, KY 41701**

**(606) 436-8853
www.LKLP.org**